



APL Claims Department  
P.O. Box 248950  
Oklahoma City, OK 73124-8950

Phone: 800-256-8606  
Fax: 877-365-9423  
www.ampublic.com

# Group Disability Claim Filing Instructions

**IMPORTANT:** All portions of this claim form must be completed **after** disability begins to avoid undue delay in processing claimant's request for benefits.

1. Complete "Employee – Initial Disability Claim Form" in full.
2. Have treating physician complete the "Physician – Initial Disability Claim form" and return to you.
3. Have your Employer complete the "Employer – Initial Claim Form" and return to you.
4. Complete the Direct Deposit Authorization Agreement below if you prefer funds to be deposited directly into your checking account.
5. Submit all completed forms to the Claims Department, P.O. Box 248950, Oklahoma City, OK 73124-8950 or you may fax all completed forms to **877-365-9423**.

## **DIRECT DEPOSIT AUTHORIZATION**

**IMPORTANT:** Funds from direct deposits will **NOT** become available to use any earlier than 3-4 business days following the date the benefits are approved and the credit entry is initiated to your account. If you have already filed a Direct Deposit Authorization Agreement, do not complete another, unless your Bank or Credit Union account information has changed.

### **DIRECT DEPOSIT INSTRUCTIONS:**

Complete and sign the form below and attach a voided/cancelled check to AUTHORIZATION AGREEMENT. A deposit slip is **NOT** acceptable.

### **AUTHORIZATION AGREEMENT FOR AUTOMATIC DEPOSITS:**

I authorize American Public Life Insurance Company to initiate credit entries to my checking account at the depository named below. This authorization is to remain in full force and effect until the Company has received written notification from me of its termination in such time and in such a manner as to afford the Company and the Depository opportunity to act on my request.

BANK/CREDIT UNION NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP CODE: \_\_\_\_\_

BANK/CREDIT UNION PHONE NUMBER: \_\_\_\_\_

YOUR SOCIAL SECURITY NUMBER: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

SIGNED: \_\_\_\_\_

**ATTACH VOIDED/CANCELLED CHECK**



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## EMPLOYER – INITIAL CLAIM FORM

|                                                                                                                                                                                  |                          |                                     |        |                          |                          |                               |                     |     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------|--------|--------------------------|--------------------------|-------------------------------|---------------------|-----|
| Employee Name:                                                                                                                                                                   |                          | Social Security Number:             |        |                          |                          |                               |                     |     |
| Occupation:                                                                                                                                                                      |                          | Hire Date:                          |        |                          |                          |                               |                     |     |
| <b>STATUS OF EMPLOYMENT:</b> Full time: <input type="checkbox"/> Part Time: <input type="checkbox"/> Days per week: _____ Hours per day: _____                                   |                          |                                     |        |                          |                          |                               |                     |     |
| If employee's status has changed, please check the appropriate box and provide change date below:                                                                                |                          |                                     |        |                          |                          |                               |                     |     |
| Lay Off: <input type="checkbox"/> Leave of Absence: <input type="checkbox"/> Terminated: <input type="checkbox"/> Retired: <input type="checkbox"/>                              |                          |                                     |        |                          |                          |                               |                     |     |
| <b>PREMIUMS:</b>                                                                                                                                                                 |                          |                                     |        |                          |                          |                               |                     |     |
| Are the employee's disability premium contributions deducted pre-tax <input type="checkbox"/> or post-tax <input type="checkbox"/> ?                                             |                          |                                     |        |                          |                          |                               |                     |     |
| What percentage of the disability premiums do you pay? _____%                                                                                                                    |                          |                                     |        |                          |                          |                               |                     |     |
| Are Social Security taxes withheld from employee's pay check? Yes <input type="checkbox"/> No <input type="checkbox"/>                                                           |                          |                                     |        |                          |                          |                               |                     |     |
| Date that last disability premiums were deducted from payroll: _____ Amount deducted: \$ _____                                                                                   |                          |                                     |        |                          |                          |                               |                     |     |
| <b>SALARY AT TIME OF DISABILITY:</b>                                                                                                                                             |                          |                                     |        |                          |                          |                               |                     |     |
| Hourly: \$ _____ Weekly \$ _____ Monthly: \$ _____                                                                                                                               |                          |                                     |        |                          |                          |                               |                     |     |
| Annually: \$ _____                                                                                                                                                               |                          | \$ _____                            |        |                          |                          |                               |                     |     |
| W-2, previous calendar year                                                                                                                                                      |                          | Year-to-date, current calendar year |        |                          |                          |                               |                     |     |
| Date last worked? _____                                                                                                                                                          |                          |                                     |        |                          |                          |                               |                     |     |
| Has employee returned to work: Yes <input type="checkbox"/> No <input type="checkbox"/> Return date: _____ Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> |                          |                                     |        |                          |                          |                               |                     |     |
| Is the employee receiving or eligible to receive any of the following?                                                                                                           |                          |                                     |        |                          |                          |                               |                     |     |
|                                                                                                                                                                                  | Yes                      | No                                  | Amount | Wk                       | Mo                       | Company Name and Phone Number | Date Benefits Begin | End |
| Other Group Disability                                                                                                                                                           | <input type="checkbox"/> | <input type="checkbox"/>            | \$     | <input type="checkbox"/> | <input type="checkbox"/> |                               |                     |     |
| Salary continuation                                                                                                                                                              | <input type="checkbox"/> | <input type="checkbox"/>            | \$     | <input type="checkbox"/> | <input type="checkbox"/> |                               |                     |     |
| Sick Leave                                                                                                                                                                       | <input type="checkbox"/> | <input type="checkbox"/>            | \$     | <input type="checkbox"/> | <input type="checkbox"/> |                               |                     |     |
| PTO/PPT                                                                                                                                                                          | <input type="checkbox"/> | <input type="checkbox"/>            | \$     | <input type="checkbox"/> | <input type="checkbox"/> |                               |                     |     |
| Other (Bonus, etc.)                                                                                                                                                              | <input type="checkbox"/> | <input type="checkbox"/>            | \$     | <input type="checkbox"/> | <input type="checkbox"/> |                               |                     |     |
| Retirement/Pension                                                                                                                                                               | <input type="checkbox"/> | <input type="checkbox"/>            | \$     | <input type="checkbox"/> | <input type="checkbox"/> |                               |                     |     |
| Is disability the result of work related injury/illness? Yes <input type="checkbox"/> No <input type="checkbox"/>                                                                |                          |                                     |        |                          |                          |                               |                     |     |
| If yes, has a Workers' Compensation claim been filed? Yes <input type="checkbox"/> No <input type="checkbox"/>                                                                   |                          |                                     |        |                          |                          |                               |                     |     |
| Please provide the name and phone number of Workers' Compensation carrier:                                                                                                       |                          |                                     |        |                          |                          |                               |                     |     |
| Employer Name:                                                                                                                                                                   |                          |                                     |        |                          |                          | Office Phone Number:          | Fax Phone Number:   |     |
| Street Address:                                                                                                                                                                  |                          | City:                               |        |                          |                          | State:                        | Zip Code:           |     |
| Form completed by: (please print)                                                                                                                                                |                          |                                     |        |                          |                          | Title:                        |                     |     |
| Signature:                                                                                                                                                                       |                          |                                     |        |                          |                          | Date:                         |                     |     |

*This documents that the above statements are true and complete to the best of my knowledge.*



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## EMPLOYEE – INITIAL DISABILITY CLAIM FORM

|                                                                                                                                                                                           |                                                                                        |                                                                                                                                                      |                                                                                                                                                                   |                                                                   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Name:                                                                                                                                                                                     |                                                                                        | SS #:                                                                                                                                                | Date of Birth:                                                                                                                                                    | Policy/Certificate #:                                             |
| Complete Mailing Address:                                                                                                                                                                 |                                                                                        | Complete Residence Address:                                                                                                                          |                                                                                                                                                                   | Telephone Number:                                                 |
| Do you have dependents under age 18: Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, please list dependents' names and dates of birth below:                             |                                                                                        |                                                                                                                                                      |                                                                                                                                                                   |                                                                   |
| 1) Please list medical condition or injury causing disability:                                                                                                                            |                                                                                        | 2) If disability is the result of an accident, please explain where, when, and how accident happened:                                                |                                                                                                                                                                   |                                                                   |
| 3) Is your disability the result of your employment? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, please submit copy of Workers' Compensation award or denial letter. |                                                                                        |                                                                                                                                                      |                                                                                                                                                                   |                                                                   |
| 4) Please list all dates of medical treatment pertaining to current disability:                                                                                                           |                                                                                        | 5) Have you ever had or been treated for same or similar condition? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, please explain: |                                                                                                                                                                   |                                                                   |
| 6) Please list name and phone number of treating physician(s):                                                                                                                            |                                                                                        |                                                                                                                                                      |                                                                                                                                                                   |                                                                   |
| 7) Date Last Worked:                                                                                                                                                                      | 8) If you <i>have not</i> returned to work, what is the anticipated return date?       |                                                                                                                                                      | 9) If your request for benefits is approved, do you want Federal Taxes withheld from each benefit check? Yes <input type="checkbox"/> No <input type="checkbox"/> |                                                                   |
| Date Returned to Work:                                                                                                                                                                    | <input type="checkbox"/> Full Time: _____<br><input type="checkbox"/> Part Time: _____ |                                                                                                                                                      | (Minimum amount required is \$87 per month.) \$ _____                                                                                                             |                                                                   |
| <b>10) Identify other income sources and amounts of income which you are receiving or may be entitled to receive during this disability:</b>                                              |                                                                                        |                                                                                                                                                      |                                                                                                                                                                   |                                                                   |
| Social Security – Disability                                                                                                                                                              | Yes <input type="checkbox"/> No <input type="checkbox"/>                               | \$ _____                                                                                                                                             | V.A. Benefits                                                                                                                                                     | Yes <input type="checkbox"/> No <input type="checkbox"/> \$ _____ |
| Social Security – Retirement                                                                                                                                                              | Yes <input type="checkbox"/> No <input type="checkbox"/>                               | \$ _____                                                                                                                                             | Sick Leave or Wage Continuation                                                                                                                                   | Yes <input type="checkbox"/> No <input type="checkbox"/> \$ _____ |
| Dependent Social Security                                                                                                                                                                 | Yes <input type="checkbox"/> No <input type="checkbox"/>                               | \$ _____                                                                                                                                             | Retirement (normal, early or disability)                                                                                                                          | Yes <input type="checkbox"/> No <input type="checkbox"/> \$ _____ |
| State Disability                                                                                                                                                                          | Yes <input type="checkbox"/> No <input type="checkbox"/>                               | \$ _____                                                                                                                                             |                                                                                                                                                                   |                                                                   |
| Other Group Disability Coverage                                                                                                                                                           | Yes <input type="checkbox"/> No <input type="checkbox"/>                               | \$ _____                                                                                                                                             |                                                                                                                                                                   |                                                                   |

**Include a copy of your award or denial letter from any source that you have received.**

**WARNING - AL** - Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof. **AK** - A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law. **AZ** - For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties. **AR, DC, LA, RI and WV** - Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **CA and TX** - For your protection California and Texas law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison. **CO** - It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies. **DE, ID and OK** - WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony. **FL** - Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree. **IN** - A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony. **KY** - Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime. **ME, TN, VA and WA** - It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits. **MD** - Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **MN** - A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime. **NH** - Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20. **NJ** - Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties. **NM** - ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES. **OH** - Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud. **PA** - Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**BY SIGNING BELOW I CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE**

Signature

Print Insured's/Patient Name

Date Signed



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## PHYSICIAN – INITIAL DISABILITY CLAIM FORM

|                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                            |                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------------|------------------------|
| Patient's Name:                                                                                                                                                                                                                                                                                                                                                                                                                         |  | Social Security Number:                                    | Date of Birth:         |
| <b>Diagnosis:</b> Please list diagnosis resulting in patient's <i>temporary</i> total disability (including complications)                                                                                                                                                                                                                                                                                                              |  |                                                            |                        |
| Diagnosis: _____                                                                                                                                                                                                                                                                                                                                                                                                                        |  | ICD Code: _____                                            |                        |
| Diagnosis: _____                                                                                                                                                                                                                                                                                                                                                                                                                        |  | ICD Code: _____                                            |                        |
| Is disability the direct result of patient's employment? Yes <input type="checkbox"/> No <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                       |  |                                                            |                        |
| Is disability the result of a pregnancy? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, date pregnancy was diagnosed: _____ LMP: _____                                                                                                                                                                                                                                                                                |  |                                                            |                        |
| Delivery date (if delivered): _____                                                                                                                                                                                                                                                                                                                                                                                                     |  | Expected delivery date (if not delivered): _____           |                        |
| <b>History:</b> Was the patient referred to you? Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> If yes, please provide name and phone number of referring physician: _____                                                                                                                                                                                                                   |  |                                                            |                        |
| Date symptoms first appeared or accident happened: _____                                                                                                                                                                                                                                                                                                                                                                                |  | Date patient first consulted you for this condition: _____ |                        |
| Are you aware if this patient has ever had the same or similar condition? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, please provide explanation including first date of onset: _____                                                                                                                                                                                                                              |  |                                                            |                        |
| <b>Treatment:</b> Is patient still under your care? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, date of next appointment: _____                                                                                                                                                                                                                                                                                    |  |                                                            |                        |
| List all treatment dates: _____                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                            |                        |
| Please describe treatment plan: _____                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                            |                        |
| If patient is no longer under your care, please provide name and phone number of current physician: Unknown <input type="checkbox"/>                                                                                                                                                                                                                                                                                                    |  |                                                            |                        |
| Has patient been confined to a hospital? Yes <input type="checkbox"/> No <input type="checkbox"/> Admitted: _____ Discharged: _____                                                                                                                                                                                                                                                                                                     |  |                                                            |                        |
| Hospital Name: _____                                                                                                                                                                                                                                                                                                                                                                                                                    |  | Phone Number: _____                                        |                        |
| If surgery is/was necessary, please list procedure(s): _____                                                                                                                                                                                                                                                                                                                                                                            |  |                                                            |                        |
| Date scheduled: _____                                                                                                                                                                                                                                                                                                                                                                                                                   |  | Date performed: _____                                      |                        |
| <b>Prognosis:</b> Please list date(s) of temporary total disability (unable to work) From: _____ Through _____                                                                                                                                                                                                                                                                                                                          |  |                                                            |                        |
| If patient is currently totally disabled, please indicate the anticipated length of disability by checking the appropriate box below:                                                                                                                                                                                                                                                                                                   |  |                                                            |                        |
| Months: <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 <input type="checkbox"/> 9 <input type="checkbox"/> 10 <input type="checkbox"/> 11 <input type="checkbox"/> 12 or Permanently Disabled <input type="checkbox"/> or Other <input type="checkbox"/> _____ |  |                                                            |                        |
| <b>Impairment:</b> List functional limitations/restrictions that render your patient <i>temporarily</i> totally disabled: _____                                                                                                                                                                                                                                                                                                         |  |                                                            |                        |
| Attending Physician's Name: (please print)                                                                                                                                                                                                                                                                                                                                                                                              |  | Degree:                                                    | Specialty:             |
| Street Address:                                                                                                                                                                                                                                                                                                                                                                                                                         |  | City:                                                      | State/Zip Code:        |
| Office Phone Number:                                                                                                                                                                                                                                                                                                                                                                                                                    |  | Fax Phone Number:                                          | Federal Tax ID Number: |
| Form completed by:                                                                                                                                                                                                                                                                                                                                                                                                                      |  | Title:                                                     |                        |
| Signature of Physician:                                                                                                                                                                                                                                                                                                                                                                                                                 |  | Date:                                                      |                        |

Attention Physician: This form documents your verification that the above named individual is totally disabled from their occupation. You will be asked periodically for updates related to the individual's disability and treatment plan.